

TUI - Delivery Lead

About TUI Nordic

TUI Nordic is part of TUI, one of the world's largest travel companies, and is an exciting place for a career in IT development. We sell about 80% of our travel online and our mission is to satisfy our customers' needs and dreams. We are always trying to improve ourselves and develop our way of working to drive a consumer-centric business. TUI Nordic has won the best travel site in Sweden three years in a row and best site overall in 2017, and we want to keep on winning!

One of the most important things for us at TUI Nordic is that our employees enjoy their job, and our latest employee survey showed that 100% that works with system development were satisfied with their workplace.

We are about 100 people working with IT and we strive to be one of Sweden's leading workplaces when it comes to modern system development.

Welcome to what we think is the world's best place to work!

About the Job

We are looking for an innovative Delivery Lead that truly believe that "leading" is most about; Vision, Inspiration, empowering/delegate and supporting your team/employees.

You will join the TUI Nordic IT department and be responsible for three of our current Web Development Teams and work closely with the other "Delivery Leads" to drive and facilitate the development of our IT departments' organisation and capabilities.

Each of the teams you will be responsible for has about 3-5 team members and the teams are characterised by; responsibility, commitment and continuous improvement. The teams decide themselves how to solve a problem; they develop the solution, test it, deploy it and then support it in production. We do not believe in handovers and the teams take care of what they build and are proud of their work.

As an organisation we enjoy to experiment and we continuously invest time in testing and evaluating new technology, actually each team decide by them self on what technologies to use for different tasks. A rule of thumb is that the team decides of 20% of their time and can invest that time in a way they believe is most valuable for Tui Nordic, while the remaining 80% is focused on business demands (backlog). Each team has the freedom to organise themselves the way they see is most affective, this results in some teams do pair-programing and some practice mob-programing (which all of the three teams for this role do).

In the web teams we are proud to say that we truly do work with Continuous Delivery and a normal month we do around 600-700 production deploys only counting the 6 web teams. But we constantly try to be even faster, more automated and more scalable.

Key accountabilities and responsibilities

- Support your teams and solve whatever problem they might have
- Coordinate with other leads to gain overall efficiency and common goals.
- Responsible for development and service delivery.
- Help drive the Continuous Improvement of our working methods and the technical platform.
- Secure that the team member's skills is continuously improving.

- Work closely with PO and other business stakeholders to secure alignment of the development with the business objectives.
- Set objectives for the team and individual objectives for team members.
- Budget for team and systems.
- Responsible for negotiation and agreements with vendors that supply solutions and/or services.
- Retain and recruit new team members in line with overall plan.
- Be part of the IT leadership team, developing and driving the IT organisation and capabilities towards common objectives.

Knowledge and Experience we find required/desirable

To be successful as Delivery Lead at TUI Nordic you are curious, humble and responsive for new ideas. You are communicative and have an ability to lead in a trusted, unique and inspiring way. You have a strong strategic and business mind set and a willing to constantly develop and test new successful working methods.

You probably also have;

- experience from leading autonomous development teams that work with continuous delivery, close to business stakeholders and with high-critical solutions
- good understanding of modern concepts of solution architecture and software development

You will be based in our Stockholm office. The office is newly renovated and we are proud to say that we are nominated for “Sweden’s best office” for the second year in a row. We have our own gym, great coffee, probably the best view in the city and a stone’s throw from everything Stockholm has to offer!